



Are you looking to expand your practice?

Health Care Connect: Connecting People to Care

The Ministry of Health and Long-Term Care and the Ontario Medical Association have committed to working together to reduce the number of unattached patients in Ontario. The Health Care Connect program was introduced in 2009 to help people without a regular health care provider find one in their community.

The program identifies doctors or independent nurse practitioners who are accepting patients and links them with people who are in need of a family health care provider. Physicians may also contact Care Connectors and request for patient referrals. Care Connectors are located at the LHIN's across the province and their role is to help people without a doctor access family health care in their community.

How does Health Care Connect work?

- Unattached patients can call **1-800-445-1822** to register Monday to Friday (9am to 5 pm) with service available in over 120 languages.
- Unattached patients can also register online 24hrs/day at www.ontario.ca/healthcareconnect
- Care Connectors are nurses from your Local Health Integration Network. They will be contacting you to learn about your practice and ability to take on new patients. Care Connectors will be your central contact and are an important part of this program.
- The LHIN based Care Connectors will carefully review a patient's health history in order to refer them to a physician's practice.
- Financial Incentives are available for patients deemed medically complex by the MOH, who are accepted through the Health Care Connect Program.