

one-Link



Connecting you to addictions
and mental health services

What is one-Link? One contact, one intake conversation, the right care... one-Link is a single point of access for referrals to 10 Addiction and Mental Health Service Providers funded by the Mississauga Halton Local Health Integrated Network.

What you need to know as a Referrer:

Can I still refer directly to HHS or Trillium Health Partners Mental Health Programs?

All referrals for the mental health programs at Halton Healthcare and Trillium Health Partners now come through one-Link. Referrals that are sent directly to the hospital will be redirected back to one-Link and it delays the process for the patient.

What services will my patients be referred to? One-Link will refer to any applicable mental health service at Halton Healthcare or Trillium Health Partners. In some instances, your patient may instead be referred to a specialized community service provider who can better meet their current needs.

What can I expect after I submit a referral? Your patient will be booked for a confidential phone screen with one-Link to best understand their needs and refer them to the appropriate service. We will send a letter back to your office advising you of the outcome and next steps. If your patient is referred to a hospital based service, you can expect to receive more assessment information after these appointments have occurred with the hospital.

We are currently accepting all mental health program referrals for Halton Healthcare and Trillium Health Partners. Please use the attached form when referring a patient. **Please note:** This form replaces the previous Mental Health Program Referral form (example included in introduction package).

Please visit our website www.one-Link.ca regularly for updates on when we will be taking referrals for community based addiction and mental health service providers within Mississauga and Halton.



FAX REFERRALS TO:

905-338-2878

HALTON INQUIRIES:

905-338-2983 x4897

TRILLIUM INQUIRIES:

416-521-4131