

Embedding Care Coordination Survey

Website Link: <https://www.surveymonkey.com/r/EmbeddingCareCoordination>

1. Please provide the first three characters of your postal code.

2. How many patients do you have on home & community care (formally CCAC) services?

3. How would you rate your current level of connection with care coordinators?

Level 1: No Connection

- No current level of communication or connection.



Level 2: Limited Connection

- Limited sharing of information as needed/required via phone or email.



Level 3: Evolving Connection

- Willingness to engage when required, relationship is evolving.



Level 4: Regular Connection

- Regular information sharing with Care Coordinators.



Level 5: Strong Connection

- True partnership with a collaborative working relationship.



4. How could care coordination make a difference in helping you to support your patients?

5. What types of patient/care needs are important for you to connect with a care coordinator about? i.e. new referrals, discharge, change in care provided, urgent concerns, change in health status, etc.



Ontario

Mississauga Halton Local
Health Integration Network
Réseau local d'intégration
des services de santé de
Mississauga Halton

6. Where would you like your future level of connection with care coordinators to be?

Level 1: No Connection

- No current level of communication or connection.

Level 2: Limited Connection

- Limited sharing of information as needed/required via phone or email.

Level 3: Evolving Connection

- Willingness to engage when required, relationship is evolving.

Level 4: Regular Connection

- Regular information sharing with Care Coordinators.

Level 5: Strong Connection

- True partnership with a collaborative working relationship.

7. How would you prefer to communicate with your care coordinator(s) moving forward?

- I do not need to communicate with them
- By letter/fax
- Phone call
- Email (secure via OneMail)