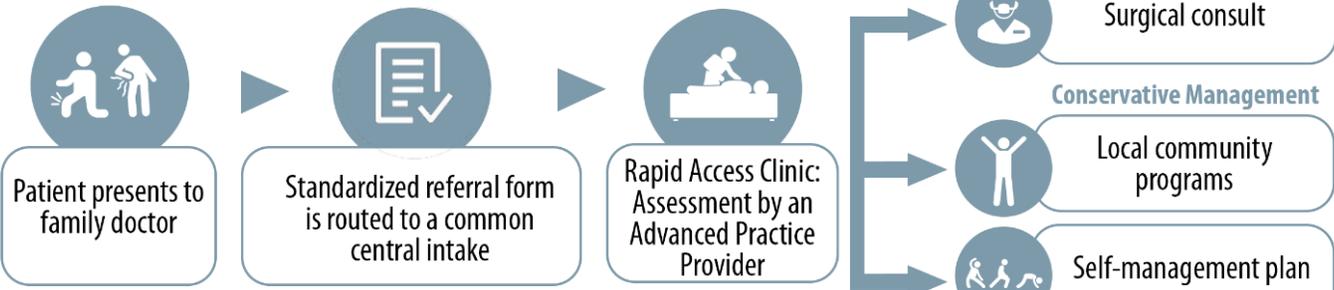
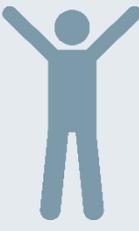


Hip and Knee Central Intake and Rapid Access Clinic Model For Patients with Moderate to Severe Arthritis

The Patient's Pathway

Patient will be seen by an Advanced Practice Provider within 4 weeks



Proven Results	Hip and Knee Rapid Access Clinic
<p>Results from other LHINs:</p> <p> 27% reduction in wait times¹</p> <p> 95% patient satisfaction¹</p> <p> 90% of Priority 4 knee replacement cases completed within target²</p> <p> 86% of Priority 4 hip replacement cases completed within target²</p>	<p>The Mississauga Halton LHIN will have two Hip and Knee Rapid Access Clinics located at Halton Healthcare and Trillium Health Partners. </p> <p>Advanced Practice Provider</p> <p>An Advanced Practice Provider is a regulated health professional (e.g. Physiotherapist) with additional training in orthopedic care. Advanced Practice Providers conduct standardized assessments and will refer patients for surgical consult or provide them with conservative management recommendations.</p> <p>Benefits to Patients</p> <ul style="list-style-type: none"> • Timely assessment and consultation • Education on assessment findings and treatment options • Individualized treatment plan • If surgical candidate: choice of preferred hospital, preferred surgeon, or next available 

1. MOHLTC, 2017 | 2. Champlain LHIN, 2017 ARTIC | Note: Wait time target is 182 days

Frequently Asked Questions - Hip and Knee Rapid Access Clinic

What are the benefits of the Rapid Access Clinic (RAC) model?

1. *One number for referrals:* Single Central Intake fax number for all moderate to severe hip and knee arthritis referrals.
2. *Timely access:* Patients will see an Advanced Practice Provider (APP) within 4 weeks.
3. *Shared care model:* Connects primary care, patients, APPs, and specialists.
4. *Patient choice:* If a surgical candidate, patients will have the choice of preferred surgeon, preferred hospital, or next available appointment.

What is the referral criteria for the Hip and Knee Rapid Access Clinics (RAC)?

Inclusions:

- Moderate to severe hip or knee arthritis
- 18 years of age or older

Exclusions: Urgent referrals (prior arthroplasty with peri-prosthetic fracture, infection, recurrent dislocation or an immediate threat potentially requiring hospitalization within 4 weeks). Urgent referrals should follow the current process of sending to a surgeon's office or Emergency Department.

How do I refer my patients to the Hip and Knee Rapid Access Clinic (RAC)?

As of **November 1, 2018**, the process for referring patients with moderate to severe hip or knee arthritis will be centralized through Central Intake in the Mississauga Halton LHIN. To refer a patient, the **new** regional referral form is to be completed and sent to the Central Intake fax number. The new referral form and fax number will be shared in October 2018.

What is Central Intake?

The Central Intake program is a regional referral and coordination centre serving the Mississauga Halton LHIN. The Central Intake program will ensure referral forms are complete and routed to the Hip and Knee Rapid Access Clinic. If the referral is incomplete, Central Intake staff will contact the referral source and obtain missing information.

How do I know a referral was submitted successfully?

The referrer will receive a faxed message with the patient's Hip and Knee Rapid Access Clinic appointment date. After the appointment, Primary Care Providers will receive a summary of assessment results and recommendations made to the patient.

Will the Hip and Knee Rapid Access Clinic contact patients with their appointment date and time?

Yes, the Hip and Knee Rapid Access Clinic will contact the patient directly to book their appointment.

What will patients need to bring with them to their Hip or Knee Rapid Access Clinic appointment?

Patients will be required to bring their OHIP card, list of current medications and a copy of their **x-ray** with them to their appointment.

What about patients I have recently referred directly to a hip or knee orthopedic surgeon?

As of November 1, 2018, providers have the option to re-refer patients who are waiting for surgical consultation to the Hip and Knee Rapid Access Clinic program.

Have other LHINs implemented this model of care?

Yes, as of fiscal year 2017/18, 7 LHINs have implemented the Hip and Knee Rapid Access Clinic model of care. As part of a provincial initiative, the remaining 7 LHINs including the Mississauga Halton LHIN, will be implementing in the fiscal year of 2018/19.

What if patients want to be seen in another region?

Patients have the choice to go to any Hip or Knee Rapid Access Clinic or surgeon in the Province. Providers may indicate a patient's preference to be seen at a Rapid Access Clinic in another LHIN on the referral form. In addition, Providers may indicate a patient's preference for a preferred hospital, surgeon or next available appointment on the referral form for patients who are surgical candidates.

Whether a patient chooses to be seen locally or in another LHIN, please route the referral form to Central Intake in the Mississauga Halton LHIN, and it will be routed accordingly based on any indicated preference.

Who do I contact for more information?

Please contact Michelle Moonesar, Mississauga Halton LHIN at michelle.moonesar@lhins.on.ca or at 905-337-7131 ext. 208 or the Mississauga Halton Central Intake Program at MHReferrals@mhcentralintake.com or at 905-338-2983 for more information.