

## Mississauga Halton LHIN and the people we serve

The Mississauga Halton LHIN serves over 1.2 million residents and is one of the fastest growing LHINs in the province. We serve the highly diverse communities of South Etobicoke, Mississauga, Halton Hills, Oakville and Milton.

We work closely with primary care providers, hospitals, long-term care homes, community support agencies, mental health and addictions providers and community health centres to promote easy access to care.

### We welcome your feedback

We are committed to providing high quality home and community care that is accessible to everyone who lives in our communities. If you have any questions or concerns about your care, services or privacy, please speak with your care coordinator.

Contact information is provided on the back panel of this brochure.



# CONTACT US

## Oakville Office

700 Dorval Drive, Ste. 500  
Oakville, ON L6K 3V3

## Etobicoke Office

401 The West Mall, Ste. 1001  
Etobicoke, ON M9C 5J5

## Mississauga Office

2655 North Sheridan Way, Ste. 140  
Mississauga, ON L5K 2P8

## Milton Office

611 Holly Avenue, Unit 203  
Milton, ON L9T 0K4

## By Telephone:

905-855-9090

1-877-336-9090

310-2222 (area code not required)

[mhlhin.on.ca](http://mhlhin.on.ca)

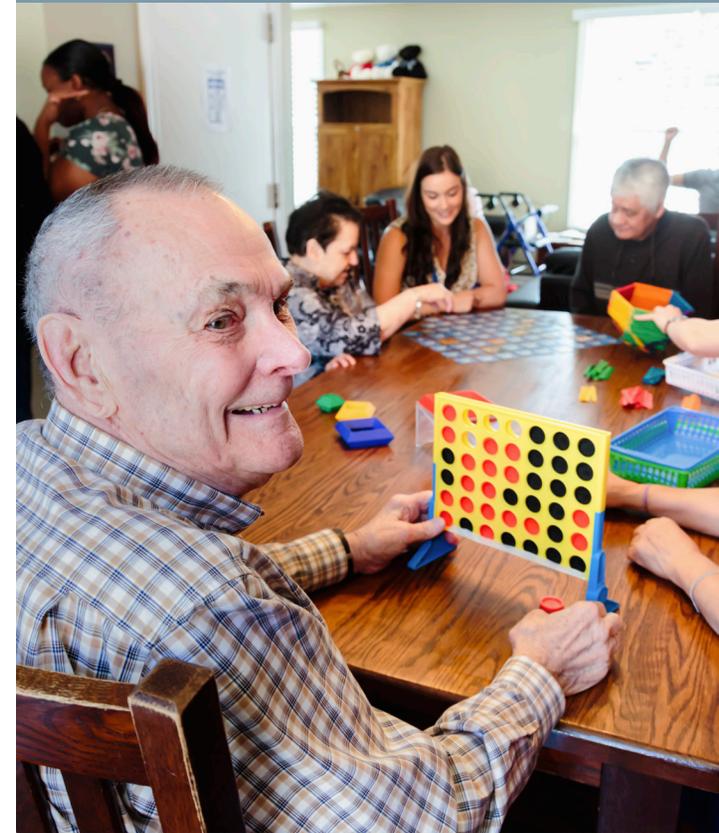
[healthcareathome.ca/mh](http://healthcareathome.ca/mh)

[mississaugahaltonhealthline.ca](http://mississaugahaltonhealthline.ca)

Mississauga Halton **LHIN**

# ABOUT US

Delivering and coordinating  
in-home and community-based care



## Who we are

The Mississauga Halton Local Health Integration Network (LHIN) is one of 14 LHINs established by the provincial government to plan, coordinate, integrate, fund and deliver health services at the local level.

## What we do

We provide care and services to patients returning home after a hospital stay. We also help people of all ages explore and choose from a wide range of health and social services, so they can live independently at home for as long as possible.

Our care coordinators are dedicated nurses, social workers, occupational therapists and physiotherapists and other health care professionals who have the clinical expertise in health assessment and care planning.

Our care coordinators will:

- Visit patients in hospital, at home, or in schools and other community settings
- Identify health and social needs and help patients understand their options
- Work with patients, families and caregivers to create personalized care plans
- Act as the main point of contact for a wide range of care and services, including palliative care
- Work in partnership with family doctors, hospitals, long-term care homes and community organizations
- Manage the delivery of in-home care through personal visits and regular check-ins
- Connect patients with community resources that support health and independence
- Facilitate all aspects of the long-term care process

## In-home health care may include

- Nursing
- Personal support
- Physiotherapy
- Occupational therapy
- Speech and language therapy

## Direct nursing services

We also provide direct nursing care through mental health and addictions nurses in schools, rapid response nurses to help at-risk seniors return home from hospital safely and quickly and nurse practitioners linking home care teams and primary care for patients with serious, life-limiting illnesses.



## Community clinics

Specially trained nurses provide care in five community clinics within our region for patients requiring IV therapy, wound care and other nursing services. Clinics are open seven days a week and offer day and evening appointments to best support your needs.

Clinic visits are by referral and appointment only.

## Health and community resources

Call us or visit [mississaugahaltonhealthline.ca](http://mississaugahaltonhealthline.ca) for information about, and referral to, other health and community resources, such as:

- Meal delivery
- Transportation
- Respite care

We provide access — including assessment, eligibility and waitlist management — to a range of community resources, such as adult day programs and assisted living.

## When living independently is no longer possible

A Mississauga Halton LHIN care coordinator will assess your health and work with you to explore options, such as a retirement residence, assisted living, or a long-term care home. If you are eligible for long-term care, the care coordinator will:

- Explain the admission process
- Assist you with completing an application
- Connect you with care in the community to help you manage until admission is arranged