eConsult is a secure web-based tool that allows physicians and nurse practitioners timely access to specialist advice for patients and often eliminates the need for an in-person specialist visit.

Providers in the Mississauga Halton LHIN can access eConsult through either the regional Champlain BASE™ eConsult or the province-wide Ontario eConsult provincial service.

Why do both services exist here?

- Mississauga Halton LHIN participated in the provincial pilot of eConsult in 2014 in the Champlain BASE™ eConsult platform, where specialists were recruited to provide eConsults in addition to the specialties already available on the platform (14 local and 46 provincial)
- Evaluation of the pilot in your region was positive with 609 eConsults completed
- The province has since funded and implemented provincial wide service on the OTNhub in addition to Champlain BASE™ eConsult

### Champlain BASE™ eConsult
- Regional service for Champlain LHIN and Mississauga Halton LHIN
- Local specialists and PCPs
- Hosted on SharePoint platform
- Access specialists through specialty groups
- More than 120 BASE™ managed specialty groups with specialists from the Mississauga Halton LHIN and Champlain LHIN regions

### Ontario eConsult Service
- Province-wide eConsult Service
- Specialists and PCPs from across the province
- Hosted on the OTNhub
- Access specialists through specialty groups or directly by name
- More than 80 BASE™ managed specialty groups with specialists from across the province

For more information or implement either platform into your practice, connect with your Primary Care Advisor
Champlain BASE™ eConsult
Regional service hosted on SharePoint platform

How to sign up
- Brief registration by contacting econsultsupport@lhinworks.on.ca directly or a Primary Care Advisor from the Mississauga Halton LHIN who can assist you in registration
- Credentials are established by the appropriate organization (e.g., the College of Physicians and Surgeons of Ontario for family physicians, the Nurse Practitioners’ Association of Ontario for nurse practitioners)
- Review a participant consent document and confirm their agreement to join the service
- Complete a 30-minute training session delivered by telephone, where an experienced trainer orients them to the service.
  - Face-to-face training can be organized for those who prefer.
  - Written training documents are available outlining the steps required to initiate and complete an eConsult case.

Mississauga Halton Specialists

<table>
<thead>
<tr>
<th>Last Name</th>
<th>First Name</th>
<th>Specialty</th>
<th>City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alam</td>
<td>Nadia</td>
<td>Anesthesiology</td>
<td>Georgetown</td>
</tr>
<tr>
<td>Dos Santos*</td>
<td>David</td>
<td>Back and Neck (Spine) Care, Musculoskeletal Rehabilitation</td>
<td>Toronto</td>
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<tr>
<td>Bansal</td>
<td>Praveen</td>
<td>Cancer Screening</td>
<td>Brampton</td>
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<tr>
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<td>Paul</td>
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<td>Orfi</td>
<td>Jan</td>
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<td>Parikh</td>
<td>Amish</td>
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<td>Toronto</td>
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<tr>
<td>MacGregor</td>
<td>Todd</td>
<td>General Pediatrics</td>
<td>Oakville</td>
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<tr>
<td>Barron</td>
<td>Lesley</td>
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<td>Chaudhry</td>
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<td>Genetics</td>
<td>Mississauga</td>
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<td>Elaine</td>
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<td>Linda</td>
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<td>Braun</td>
<td>Anne</td>
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<td>Cheung</td>
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<td>Carriere</td>
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<td>Evans</td>
<td>Wayne</td>
<td>Radiation - Radiotherapy Injury</td>
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<td>Andrew</td>
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<td>Mississauga</td>
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<tr>
<td>Gill</td>
<td>Sonja</td>
<td>Rheumatology, Internal Medicine</td>
<td>Oakville</td>
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<tr>
<td>Dagnone</td>
<td>Andrew J</td>
<td>Urology</td>
<td>Etobicoke</td>
</tr>
<tr>
<td>Kwan</td>
<td>Kevin</td>
<td>Urology</td>
<td>Milton</td>
</tr>
</tbody>
</table>

*Chiropractic specialist
As of Dec 31st, 2018

How does it work?
- PCP logs onto secure webpage
- Completes simple form to submit to a “specialty”
- Assigned to an appropriate specialist by availability/rotation
- Response received within 7 days; back and forth communication can occur between PCP and specialist
- PCP closes eConsult and completes survey
- PCP bills OHIP directly through K738 code
# Current specialty services (n=121)

- Addictions
  - Assessment/Treatment Services
- Addictions – Opioids and other Substances
- Allergy and Clinical Immunology
- Anesthesiology (Adult) *
- Back and Neck (Spine) Care *
- Bariatric Care
  - Medical
  - Surgical
  - Dietitian
- Cancer Genetics
- Cancer Screening
- Cancer Survivorship
- Cardiology *
- Champlain CCAC
- Chiropody
- Clinical Pharmacy *
- Concussion (& Rehab)
- Conservative Kidney Management Clinic
- Dermatology *
  - Hair loss
- Diabetes Education
- Endocrinology *
  - Osteoporosis
- ENT & Head/Neck Surgery
- Gastroenterology
- Genetics
- General Surgery
- Geriatrics *
  - Medications (Deprescribing)
  - Mind (Dementia, Delirium)
  - Mobility (Falls and Near Falls)
- GeriMedRisk
  - Pharmacy
  - Pharmacology
  - Psychiatry
- Gynecology
- Hematology
  - Hemostasis
- HIV
  - Specialists
  - Pharmacist
  - Psychologist
  - Social Worker
  - PrEP
- Infectious Diseases *
- ID - Viral Hepatitis
- Internal Medicine *
- Musculoskeletal Rehab *
- Nephrology *
- Neurology
  - Migraine
  - Parkinson Patient Care Coordination
  - Parkinsons and Movement Disorders
  - Epilepsy
  - Dementia and Cognitive Neurology
  - Multiple Sclerosis
  - Neurodevelopmental Disorders
- Neurosurgery
- OBG/GYN
  - Vulvo-Vaginal Disease
  - Menopause/Perimenopause
  - Urogynecology
- Obstetrics
- Ophthalmology
- Orthopaedics *
- Ostomy and Peristomal Complications
- Pain Medicine *
  - Hip Pain (under 50)
- Pain and Opioid Addictions
- Palliative Care *
- Plastic Surgery
- Psychiatry *
- Psychiatry – On Track First Psychosis Episode
- Psychiatry - Perinatal
- Public Health – Ottawa
- Radiation-Radiotherapy Injury
- Refugee and Immigrant Health (Adult)
- Radiology:
  - Abdominal
  - Breast
  - Musculoskeletal
  - Neuro Radiology
  - Thoracic
- Refugee and Immigrant Health(Adult)
- Respiratory
- Rheumatology *
- Sexual Assault/Domestic Violence
- Sleep Medicine
- Spinal Surgery
- Sports Medicine
- Stroke TIA
- Thoracic Surgery
- Thrombosis
- Transgender Care
- Tropical Medicine
- Urology *
  - Male Sexual Dysfunction
- Vascular Surgery
- Wound Care

* Includes community-specific specialties

### Pediatrics
- Adolescent Medicine
- ADHD
- Anesthesiology
- Cardiology
- Chronic Pain
- Complex Care
- Concussion
- Dermatology
- Endocrinology
- Obesity and Diabetes
- ENT
- Gastroenterology
- General *
- Genetics
- Gynecology
- Hematology/Oncology
- Infectious Disease
- Nephrology
- Neurology
- Neurosurgery
- Ophthalmology
- Orthopedics
- Palliative Care
- Psychiatry
- Refugee and Immigrant Health
- Rheumatology
- Respiratory
- Urology

### Specialties Available in French
- Cardiology
- Dermatology
  - Hair Loss
- Infectious Diseases
- Nephrology
- Refugee and Immigrant Health
  - Adult
  - Pediatric
How to sign-up

• If you have an existing OTNhub account, you may already have access to eConsult. If you do not have an OTNhub account, you require a OneID to gain access to the OTNhub.

• If you do not have an existing OneID, please sign up for one through the CPSO website (https://www.cpso.on.ca/MembersFolder/eHealth-ONEID?feed=5e3a6a4a-aa93-4aed-abaa-0d2ba1feb9bd). Ensure you are signed into the CPSO website first.

• Once you have a OneID, you can register for the OTNhub by clicking the following links as either a Solo Provider (https://signup.otn.ca/individual-signup/) or affiliated with your organization (https://signup.otn.ca/org-signup/).

• Contact the Ontario eConsult Center of Excellence, or a Primary Care Advisor from the Mississauga Halton LHIN who can assist you in registration. Contact eConsultCOE@toh.ca for assistance.

<table>
<thead>
<tr>
<th>Last Name</th>
<th>First Name</th>
<th>Specialty</th>
<th>City</th>
<th>Provincial BASE Managed Group</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cheng</td>
<td>Alice Yuk-Yan</td>
<td>Endocrinology and Metabolism</td>
<td>Mississauga</td>
<td></td>
</tr>
<tr>
<td>Chugh</td>
<td>Shaan</td>
<td>Internal Medicine</td>
<td>Mississauga</td>
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<td>Bercovici</td>
<td>Eduard</td>
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<td>Etobicoke/Toronto</td>
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<tr>
<td>Jovey</td>
<td>Roman</td>
<td>Pain Medicine</td>
<td>Mississauga</td>
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<td>Kim</td>
<td>James</td>
<td>Pain Medicine</td>
<td>Brampton</td>
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<td>Gilchrist</td>
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<td>Gill</td>
<td>Sonja</td>
<td>Rheumatology, Internal Medicine</td>
<td>Oakville</td>
<td></td>
</tr>
</tbody>
</table>

*As of Dec 31st, 2018
### Provincial BASE™ managed specialty groups (n=83)


### How does it work?

1. **PCP logs onto secure OTN Hub**
   - Submits an eConsult to a BASE™ managed specialty/sub-specialty
   - Assigned to an appropriate specialist by availability/rotation
   - Response received within ~7 days; back and forth communication can occur between PCP and specialist
   - PCP closes eConsult and completes survey
2. **OR**
   - Submits an eConsult directly to a specific provider or group
   - If group, assigned to an appropriate specialist based on (triage/availability/rotation)
   - PCP bills OHIP directly through K728 code

*as of Feb 12th, 2019*